ADDENDUM 1

Addendum 1 includes the profile of home52, LLC, a private non-profit organization not referenced in the agency tables of the 2020 Coordinated Plan.

The information regarding this agency was obtained following the preparation and most recent adoption of the Coordinated Plan. This Addendum is published for inclusion in the 2020 Coordinated Plan. The full incorporation of this profile is intended as part of the next update of the Coordinated Public Transit – Human Services Transportation Plan.
home52, LLC

Agency Type: Private Non-Profit

Agency mission statement or general description of services
home52, LLC is a wholly owned subsidiary of Council on Aging of Southwestern Ohio. home52 programs and services help seniors and adults with disabilities by providing quality services that allow seniors the opportunity to remain in their homes safely and independently. The home52 Transportation model was designed to address transportation barriers through a social determinant of health (SDoH) lens.

home52 Transportation seeks to bring a cutting-edge, client-centered model of efficient transportation services to the region. home52 Transportation is a centralized and coordinated transportation service developed to meet the unique needs of riders who require specialized services. We provide high-quality, person-centered transportation services – including through the door services and on-demand rides when needed for last minute appointments. home52 Transportation will coordinate multiple transportation partners, utilizing a Transportation Management System for scheduling and real-time tracking and dispatching.

home52 Transportation launched on May 3, 2021. Our initial service population is Hamilton County Elderly Services Program participants. We seek to expand services to additional funders and customers residing in our service area of Butler, Clermont, Clinton, Hamilton and Warren counties in Ohio.

Types of specialized transportation users served
Seniors

Time that Service is Provided
Monday-Friday 8:00am-4:30pm

Type of Service Provided
door-to-door, through-the-door, and same day service.

Eligibility Requirements
The only eligibility is that the ride request needs to be submitted with enough advance notice for dispatching to occur

Fares
• various based on trip

1-Way Trips per Month
3,500

Type of Trips Provided

| ✓ | General transportation | ✓ | Places of employment |
| ✓ | Transit agency | ✓ | Job training |
| ✓ | Residential/home service | ✓ | Grocery shopping |
| ✓ | Nursing homes, retirement centers, senior centers | ✓ | Other life maintenance: shopping, post office, banking |
| ✓ | Social service agencies/organizations | ✓ | Social or entertainment |
| ✓ | Adult day care | ✓ | School |
Abilities First

Transportation Service Area
Hamilton County, Ohio.

Destinations or Areas Served Most Frequently
Hamilton County, Ohio

175 Tri-County Parkway
Cincinnati, Ohio 45246

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