

ADDENDUM 1

Addendum 1 includes the profile of Volunteers of America Mid-States, Inc. not participating in the agency survey or referenced in the 2012 or including in the agency tables of the 2016 Coordinated Plan.

The information regarding this agency was obtained following the preparation and most recent adoption of the Coordinated Plan. This Addendum is included for additional reference and the incorporation of this profile is intended as part of the next update of the Coordinated Public Transit – Human Services Transportation Plan.

Volunteers of America Mid-States Inc.

Type of Transportation Provider: Social service agency

Agency mission statement or general description of services

Volunteers of America Mid-States creates positive change in the lives of individuals and communities through a ministry of service. Volunteers of America's Northern Kentucky Developmental Disability Services program includes three Supportive Living Homes that house three individuals each, three Group Living Homes housing six or seven individuals each, six family-based residential homes (adult foster care), community living supports, community access and case management.

Volunteers of America staff ensure that living arrangements are customized to each resident's unique needs. Self-care skills are taught to participants in order to foster independence and enhance personal development. Skills include cooking, cleaning, money management, interpersonal relations, use of public transportation, and use of neighborhood resources.

Those who are able are encouraged to become involved in their communities, which is made possible through Volunteers of America's in-home support staff, day programs, supportive employment, and other specialized services.

Types of specialized transportation users served

People who are elderly, people who have mental and physical disabilities and people who are low income

Time that Service is Provided

24/7

Type of Service Provided

Demand Response/On Demand

Eligibility Requirements

Medicaid-eligible or private-pay or Vocational Rehabilitation authorized; must have a disability but not require an attendant.

Fares

None

1-Way Trips per Month

426

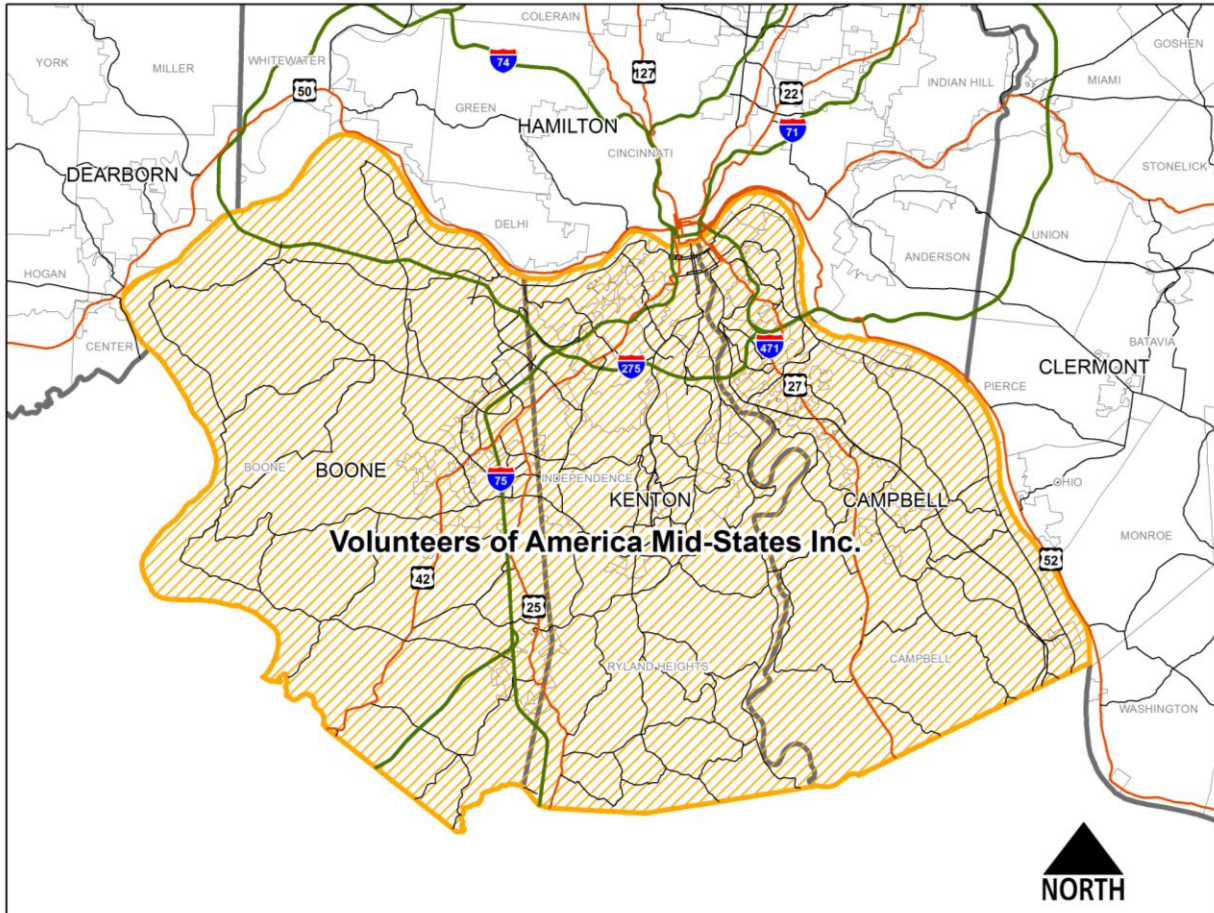
Type of Trips Provided

√	General transportation	√	Places of employment
√	Transit agency	√	Job training
√	Residential/home service	√	Grocery shopping
√	Nursing homes, retirement centers, senior centers	√	Other life maintenance: shopping, post office, banking
√	Social service agencies/organizations	√	Social or entertainment
√	Medical transportation	√	School
√	Adult day care		

Volunteers of America Mid-States Inc.

Transportation Service Area

Volunteers of America Mid-States operates 38 distinct programs in Kentucky, Tennessee, Southern Indiana, Southern Ohio and West Virginia. Volunteers of America's Northern Kentucky Developmental Disabilities Services programs are located in Florence, Independence and Fort Thomas, Kentucky in Boone, Kenton and Campbell counties.



Destinations or Areas Served Most Frequently

Area hospitals, doctor's offices, and community centers within the Northern Kentucky tri-county area

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